



## JOB POSTING: Personal Support Worker, Mobile Response Team, Behavioural Support Services

<b>File #:</b> 19-017	<b>Status:</b> Part Time, All Shifts	<b>Posting Period:</b> OPEN
<b>Work Location:</b> Belleville / Hastings, Prince Edward County region	<b>Employee Group:</b> LiUNA, 3010	<b>Wage Rate:</b> \$21.41 - \$22.36

### Position Summary:

The Personal Support Worker (PSW) is part of an interdisciplinary team providing direct care, intervention, and support to older adults living in a long-term care home (LTCH); transitioning into or within long-term care settings within the geographical boundaries of the South East Local Health Integration Network (SELHIN). Clients include those who are demonstrating responsive behaviours associated with dementia, delirium, mental health concerns, addictions, or other neurological conditions. Working in collaboration with the MRT Registered Nurse and Registered Practical Nurse, and LTCH staff, the PSW will enhance the quality of life for clients by participating in the assessment of persons exhibiting responsive behaviours; providing direct care and support; identifying triggers and successful strategies in order to mitigate the frequency and severity of responsive behaviours, and assisting and modeling of the identified successful strategies. The PSWs work is conducted in a manner that is consistent with the Mission, Vision and Values of Providence Care.

Education & Experience:	Key Knowledge, Skills & Abilities:
<p>Certification as a Personal Support Worker as per the requirements of the Long-Term Care Homes Act and Regulations (equivalent education and experience may be considered)</p> <p>Training in / Knowledge of GPA, U-First or willingness to receive such training</p> <p>Prior experience working with older clients in long-term care settings or other health-care settings who exhibit responsive behaviors – minimum two years preferred</p>	<ul style="list-style-type: none"> <li>• Strong oral and written communication skills</li> <li>• Demonstrated knowledge and skill working with individuals with various types of dementia, delirium, mental health, addictions, other neurological conditions and those who experience responsive behaviours and/or an acute behavioural change</li> <li>• Demonstrated working knowledge of the requirements of the Long-Term Care Homes Act and Regulations with a thorough understanding of the Residents' Bill of Rights</li> <li>• Ability to contribute to the delivery of non-pharmacological or psycho-social behavioural care approaches in a collaborative environment</li> <li>• Demonstrates an understanding of the unique application of person and caregiver directed care strategies for this population</li> <li>• Demonstrates an understanding/appreciation for the "team" philosophy, person and family centered care</li> <li>• Demonstrates problem solving skills/ability as they relate to the challenges of managing responsive behaviors</li> <li>• Ability to implement best practice related to dementia, delirium, and mental health issues, including the effect on the resident, family member, and caregiver within the scope of practice for PSWs</li> <li>• Demonstrated effectiveness as a team member through collaboration, respect, and effective communication</li> <li>• Demonstrated commitment to quality improvement and change initiatives</li> <li>• Demonstrated understanding and commitment to health and safety policies, procedures and applicable legislation</li> <li>• Demonstrated basic computer skills including ability to use electronic communication devices</li> <li>• Bilingual (English and French) preferred</li> <li>• Satisfactory criminal-record and vulnerable-sector screens</li> <li>• Satisfactory driver's abstract</li> </ul>

Please send your updated resume and cover letter in one document, quoting the file number in the subject line to: [work@providencecare.ca](mailto:work@providencecare.ca).

Contact Oksana Kravtsova, Human Resources Specialist, 613 -548-7222 x 3136 for a complete list of duties, responsibilities or inquiries.

We are committed to inclusive and accessible employment practices. Please notify the above if you require an accommodation to fully participate in the hiring process or require recruitment documents in French.