

Quality Improvement Initiative

Improving Staff Safety

at Providence Manor

Leads: Jackie Purchase & Lisa Prest

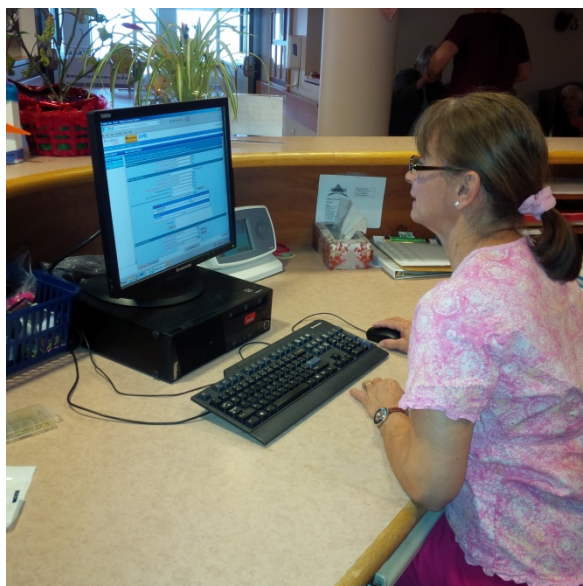
Goals
Outcome
measures
Target

Goal

- ➔ Reduce the number of staff injuries resulting from resident Aggressive Responsive Behaviours.

Accomplishments in 2015!

- ➔ Implemented a working group to provide support to staff caring for residents with challenging behaviours.
- ➔ A Responsive Behaviour Team (RBT) has been implemented to screen residents with repeat Responsive Behavioural incidents and to collaborate in the development of strategies for their care.
- ➔ Identified the need for a working group to review the SafetE-Net Training process.
- ➔ When staff members complete Incident Reports using the RL-Solutions SafetE-Net program, they provide valuable information that is incorporated into staff and resident safety strategies.
- ➔ These strategies include reviewing and revising individualized resident care plans, developing safety plans and providing just-in-time education to the interdisciplinary care team.



Plans for 2016/17

- ➔ Reduce staff incidents that result from Aggressive Responsive Behaviours.
- ➔ Increase the number of SafetE-Net trainers at Providence Manor.
- ➔ Quarterly information sessions will be facilitated on RHAs including GPA (Gentle Persuasive Approach) reviews, SafetE-Net training and incident analysis reviews.
- ➔ Continue with GPA training for new hires.

Plans for
2016/17