

Improving Bladder Continence

at Providence Manor

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Goals
Outcome
measures
Target

Goals

- ➔ To improve inclusion of revised continence-related questions in the annual Resident/Family Satisfaction Survey.
- ➔ New Medical Directive initiation of laxative implementation.
- ➔ Nursing Continence Assessments — bowel & bladder (nursing).
- ➔ Continence Record — to improve compliance with the completion of both documents through staff education.

Accomplishments in 2015!

- ➔ Five questions were added to the annual Providence Manor Resident/Family Satisfaction Survey distributed in June 2014 and revealed a high satisfaction rate among our residents.
- ➔ 100% awareness of the new Medical Directive initiation of laxative by nursing staff was achieved through education.
- ➔ 100% of new resident Long-Term Care admissions had a Nursing Continence Assessment and a Continence Record completed.
- ➔ Target:
 - Maintained residents with worsening bladder incontinence at or below 10%
- ➔ Actual results:
 - 9.2% of residents with worsened bladder continence.



Plans for
2016/17

Plans for 2016/17

- ➔ Maintain percentage of residents with worsened bladder continence below the provincial average of 11.1%.
- ➔ New continence product line trial/implementation with dedicated PSW Leader.
- ➔ Review and revision of continence care documents as needed.