

Quality Improvement Initiative

Improved

Medication Management

at Providence Manor

Lead: Regina Mitchell

Goals
Outcome
measures
Target

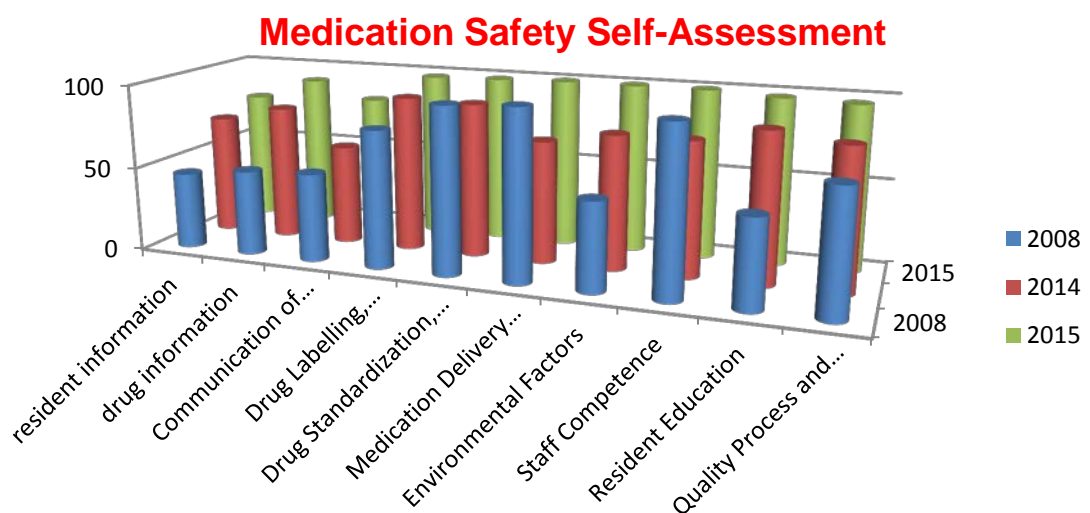
Goals

- To maintain a medication management system that is safe and minimizes risk, while meeting the needs of all Providence Manor residents, families and nursing staff.

Accomplishments in 2015!

- Completion of the Medication Safety Self-Assessment Survey for 2016.
- Beat our target of an overall score > 85%.
- A new process for updating Resident Identification photos.

Target	Actual Result
ISMP SCORE \geq 85%	752/800 = 94%
To develop a process for ensuring resident photos used for identification in the chart and MAR are current.	All resident photos are taken upon admission and updated annually as of the admission date.



Plans for 2016/17

- Evaluate the use of antipsychotic medication to ensure the right medication is given at the appropriate dose with an outcome that improves the quality of life for the resident by:
 - Reducing potentially inappropriate use of antipsychotics in Long-Term Care Homes.
 - Chart audits and medication review for those receiving antipsychotic medication.
 - Health team collaboration to assess the resident before a new order or discontinued order for an antipsychotic.
 - Information sessions for physicians & registered staff facilitated by Pharmacy, RNAO (Registered Nurses Association of Ontario), Centre for Study in Aging and Health or the Psychogeriatric Team.

Plans for
2016/17