JOB POSTING

File #: Non-Un 12-005

Employee Group: Non Union

Work Location: Corporate

Vacant Position: Regional Director (Behavioural Support Services)

Status: Full Time

Posting Period: April 25, 2012 to May 9, 2012

Please direct inquiries to:
Barbara McCulloch, Recruitment & Staffing Consultant, (613) 548-7222 x 2037

Apply in writing quoting file number in subject line to: work@providencecare.ca
or send fax to: (613) 544-6036

Applications submitted by email to work@providencecare.ca will receive an automatic notice of receipt.

All applicants are required to include an up-to-date resume outlining how their qualifications match position requirements.

All new hires to Providence Care must complete the Criminal Information Request/Vulnerable Sector Screen through your local Police Station. The cost is the responsibility of the applicant and this Criminal Information Request/Vulnerable Sector Screen must be successfully completed prior to the commencement of employment with Providence Care. Please note that this process may take a few days up to a few months to complete.

For a complete list of duties and qualifications, please obtain a job description from Recruitment & Staffing.

Job Summary:
The Regional Director, Behavioural Support Services (BSS) will provide the strategic vision, planning expertise, and operational leadership required to achieve operating goals for the BSS delivered regionally by Providence Care. The Coordinator will be responsible to ensure the development, coordination, and capacity enhancement of the system redesign with an emphasis on patient care and quality improvement and will engage various health care partners in the process with the executive clinical lead BSO The Director will determine the need for and priority of allocation of human, space, fiscal and material resources for the BSS. The Director will work collaboratively with the Executive Clinical BSO lead Program Clinical Directors, Program Managers and Team Managers, and external health care partners to provide a vision for patient/client care, clinical practice and BSS development consistent with Providence Care's Mission, Vision and Values.

Qualifications:
- Master's preparation preferred, in Health or Social Sciences; equivalent combination of formal education, development and work experience may be considered
- Five to seven years of progressive experience in health care management at the senior level
- Minimum five years clinical experience in serving the specific population
- Demonstrated ability to communicate at an advanced level in French language, an asset
- Demonstrated strategic, business and operation planning experience
- Demonstrated experience in dealing effectively with various levels of management within a large organization as well as experience working with various external stakeholders
- Comprehensive knowledge of geriatric psychiatry services, health care networks, government, cross-sector training and education opportunities
- Sound knowledge of process analysis and improvement techniques and continuous quality improvement
- Demonstrated effective business acumen and experience with and understanding of strategic and business planning methods, tools and processes and transition issues
- Demonstrated project management experience including effectiveness with concurrently organizing, planning and coordinating operational initiatives with multiple project activities
- Demonstrated effectiveness in budget management and accountability
- Demonstrated knowledge of the Mental Health Act, Public Hospital Act and emerging trends related to best practice within Providence Care's programs and sub-programs; knowledge of key ministry policies and directives (MOHLTC, LHINS), institutions/health facilities/organizations
- Demonstrated effective presentation skills including the ability to present and discuss complex information in a way that establishes rapport, persuades others and gains understanding
- Demonstrated effectiveness with managing and mentoring staff to achieve desired performance outcomes
- Demonstrated effectiveness promoting compliance with professional and ethical practices, accreditation standards, and applicable legislation
- Demonstrated client-centred attitude and commitment to the Mission, Vision, Values and goals of Providence Care and to BSS
- Demonstrated understanding and commitment to health and safety policies, procedures and applicable legislation
- Advanced level proficiency using word processing, communications/scheduling and spreadsheet applications, Microsoft Windows Office suite (including Outlook, Word and Excel) required

Working Conditions:
- Frequent exposure to high conflict situations, work environment frequently presents multiple competing priorities