

Providence Care

is the leading provider of compassionate, non-acute health care in southeastern Ontario, and is affiliated with Queen's University. Treating each person with respect, dignity and compassion, we specialize in complex continuing and long-term care, geriatric and rehabilitation programs, mental health services and palliative care.

Our Vision

Providence Care will lead the way in compassion and discovery.

Our Mission

Trusting in Providence and strengthened by the spirit and tradition of our Founders, the Sisters of Providence of St. Vincent de Paul, we enhance the quality of life by meeting the physical, emotional, social and spiritual needs of each person.

We work with our partners to innovate and excel in education and research.

We treat each person with respect, dignity and compassion.

Our Values

*Respect & Dignity ♦ Compassion
♦ Stewardship*

Funding

The Attendant Care Outreach Program is funded by the Ministry of Health and Long-Term Care. There is no cost to clients.

Contact

Providence Care
Attendant Care Outreach & Endymion Program
Administrative Assistant
275 Sydenham Street
Kingston, ON
K7K 1G7

613-548-7222, ext. 3180

Fax: 613-549-1925

Email: pmacop@providencecare.ca

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www.providencecare.ca

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Attendant Care Outreach Program



Providing assistance with the activities of daily living to individuals with long-term physical disabilities in their homes since 1985

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Attendant Care Outreach Program (ACOP)

- ◆ Providing assistance with activities of daily living to individuals with long-term physical disabilities in their homes since 1985.
- ◆ Care provided is consistent with the Providence Care's mission statement. Each person is treated with dignity and compassion. Clients are required to direct their own care and have the right to initiate and terminate ACOP services.
- ◆ Individuals are responsible for ensuring attendants understand and carry out those procedures which are unique to their particular situations.
- ◆ Attendant services are provided on a prescheduled basis and it is recommended that people participating in the service have an emergency back-up plan.

Eligibility

A physically challenged individual who is 16 years of age or older who:

- ◆ Understands fully the nature of their disability.
- ◆ Is aware at all times of the type of attendant services required.
- ◆ Requires assistance over a long-term basis.
- ◆ Is able to at all times direct their own care and can communicate effectively with staff.
- ◆ Is able to have medical/professional needs addressed by existing community health providers.
- ◆ May be left unattended during periods when assistance is not required.
- ◆ Is insured under the Health Insurance Act of Ontario.

Services

Clients receive assistance from ACOP attendants for the following:

- ◆ Personal care
- ◆ Activities of daily living
- ◆ Activities outside the home, i.e. doctor's appointments, banking, grocery shopping, attending an educational institution
- ◆ Activities outside of the client home such as shopping or banking require the client to accompany the attendant
- ◆ Other needs which may be unique to the client.

Supportive Living

ACOP also operates the Endymion Supportive Living Unit, which offers 24 hour, on-call assistance to clients living in a supportive living complex.

Hours

The service is based on individual client need, clients are eligible to receive up to a maximum of 21 hours per week of pre-scheduled attendant care services. Care is provided seven days a week.