



## Partners in our community

ACOP operates in partnership with many local organizations. We are proud to be part of a complex care system in order to provide compassionate and excellent care.

### Referral sources:

- ◆ Community health agencies
- ◆ Social agencies
- ◆ Physicians
- ◆ Hospitals
- ◆ Self, family and friends.

## Funding

Our Programs are funded by the Ministry of Health and Long-Term Care. There is no cost to our clients.

## Contact

Providence Care  
Attendant Care Outreach & Endymion  
Program  
Administrative Assistant  
275 Sydenham Street  
Kingston, ON  
K7K 1G7  
(613) 548-7222, ext. 3180  
Fax: 613-549-1925

**Providence**  
Providence  
Manor site  
**Care**

[www.providencecare.ca](http://www.providencecare.ca)

June 2008

# Attendant Care Outreach Program



*Providing assistance  
with the activities of daily living  
to individuals with  
long-term physical disabilities  
in their homes since 1985*

**Providence**  
Providence  
Manor site  
**Care**



## Attendant Care Outreach Program (ACOP)

- ◆ Providing assistance with activities of daily living to individuals with long-term physical disabilities in their homes since 1985.
- ◆ Care provided is consistent with the Providence Care's mission statement. Each person is treated with dignity and compassion. Clients are required to direct their own care and have the right to initiate and terminate ACOP services.
- ◆ Individuals are responsible for ensuring attendants understand and carry out those procedures which are unique to their particular situations.
- ◆ Emergency and back-up assistance is the responsibility of the individuals or their families.

## Eligibility

A physically challenged individual who is 16 years of age or older who:

- ◆ Understands fully the nature of their disability.
- ◆ Is aware at all times of the type of attendant services required.
- ◆ Requires assistance over a long-term basis.
- ◆ Is able to at all times direct their own care and can communicate effectively with staff.
- ◆ Is able to have medical/professional needs addressed by existing community health providers.
- ◆ May be left unattended during periods when assistance is not required.
- ◆ Is insured under the Health Insurance Act of Ontario.



## Services

Clients receive assistance from ACOP attendants for the following:

- ◆ Personal care
- ◆ Activities of daily living
- ◆ Activities outside the home, i.e. doctor's appointments, banking, grocery shopping, attending an educational institution
- ◆ Activities outside of the client home such as shopping or banking require the client to accompany the attendant
- ◆ Other needs which may be unique to the client.

## Hours

Based on individual client need, clients are eligible to receive between 90-120 hours per month of pre-scheduled attendant care services. Care is provided seven days a week.

## Supportive Living

ACOP also operates the Endymion Supportive Living Unit, which offers 24 hour, on-call assistance to clients living in a supportive living complex.