



Important news and happenings at Providence Care

Providence Care plans for the future...

New Strategic Plan being developed

Providence Care is in the midst of developing a new Strategic Plan that will carry the organization through 2009-2012. Called *Our Future-Our Plan*, a number of initiatives have been underway to gather feedback from our staff, patients/residents/clients, Board of Directors as well as our community health care and external partners. Building on what we've learned in these and other sessions we will be moving forward with a new corporate Strategic Plan early in the new year.

Operational Planning across the organization

Providence Care is examining operational planning across the whole organization to identify areas of opportunity and efficiencies to enable us to meet our accountability requirements while maintaining the best quality care for those we serve.

Accreditation 2009 preparations underway

Providence Care is already beginning the preparation process for Accreditation even though it's a year away. We welcome the opportunity to participate in this important visit in November 2009 from Accreditation Canada. Accreditation Canada is an independent, non-governmental organization that reviews and evaluates quality and safety practices in health care organizations every three years. It provides valuable information to us on providing the best possible care to our patients, residents and clients; shows us how we compare with other similar organizations; and allows us to be accountable to our communities.

Redevelopment moving forward

Providence Care looks forward to moving ahead with the planning stages of building a new hospital at King Street West. The new building will replace the aging facilities at our St. Mary's of the Lake Hospital and Mental Health Services, and provide patients and clients with improved living spaces and more accessible treatment areas.

Providence Manor site



Providence Manor is partnering with Queen's University to give newly graduated doctors an opportunity to gain experience providing regular care to high-need patients while also providing our long-term care home residents increased access to physicians. The program, launched this summer, allows doctors studying to become family physicians to do a four-month rotation of their required two-year residency at Providence Manor. The first group of 14 new doctors began their residency rotation at Providence Manor in July. Fourteen new medical residents will start their rotations at the end of October.

Mental Health Services site



The Recovery Facilitation Team at Mental Health Services recently held an event, coinciding with Mental Illness Awareness Week, designed to convey to clients the dynamic message of "Recovery." *Recovery Fest*, complete with entertainment, refreshments, and celebration, proved to be a big success.

Mental Health Services is participating in the Mental Health Nursing Residency pilot project funded through HealthForce Ontario. Four residents are receiving a wide variety of learning experiences across our MHS program specialties.

St. Mary's of the Lake Hospital site



Dr. Stephen Bagg took over the role of Head of our Department of Physical Medicine and Rehabilitation for a 5-year term beginning July 1. We thank Dr. Karen Smith for her major contributions during her two terms in the role.

Visitors to St. Mary's will encounter work being done on the Union Street parking lots. Construction work will allow for an upgrade to a new Pay & Display parking system. These upgrades will address identified accessibility barriers highlighted in Providence Care's Annual Accessibility Plan. The parking lots will continue to be used during construction, however some sections may be unavailable and will be clearly marked.